

Identification

Carpet will occasionally exhibit a condition commonly referred to as sprouting. The sprouts will appear randomly across the face of the carpet as individual ends of yarn approximately ¼” or 5mm in length.

Sprouts may not be noticeable during normal quality inspection, after manufacturing, and may not be seen immediately upon installation. The sprouts will typically be embedded in the dense pile of the carpet. Normal foot traffic and vacuuming will cause the yarn tufts to pop up, hence the term ‘sprouting’.

This is not a manufacturing defect covered under normal warranties.

This condition is easily resolved and has absolutely no effect on carpet performance.

Explanation

During the weaving process, the entire tuft of yarn is not completely woven into the backing. Part of the tuft is anchored into the backing yarns as normal, but a portion of the tuft protrudes above the finished pile surface. While unsightly, the protruding portion is simply trimmed with a pair of scissors.

Sprouting can also occur during installation. Certain types of installation tools are designed to grip the carpet and will pull some tufts of yarn from the carpet surface during use.

It is important that the sprouts are not pulled from the carpet. Clipping is the accepted method of resolution.

Resolution

This condition is considered repairable and does not affect carpet performance. If the sprouts are too numerous to be trimmed by someone onsite, Tai Ping will assess the situation and schedule clipping and/or micro-shearing of the sprouts. After several weeks of normal foot traffic and maintenance, all sprouts will have become visible and additional intervention should not be necessary.